

PRE-QUALIFIED SLEMCO CUSTOMERS CAN APPLY FOR DEFERRED BILLING DURING ENERGY EMERGENCIES

In the spring of 2001 the Louisiana Legislature passed the Louisiana Emergency Relief Act of 2001, requiring the Louisiana Public Service Commission (LPSC) to adopt rules to ensure that gas and electric utilities under its jurisdiction implement a deferred billing program for pre-qualified customers in the event of an LPSC-declared “energy emergency.”

Under such an emergency, a pre-qualified customer would be able to defer partial payment of their utility bill over a three-month period.

An “energy emergency” is characterized by inordinately high utility bills which are the product of one of the following factors: high gas or other fuel costs, unusually inclement weather necessitating extensive use of utilities, or any other circumstances as determined by the LPSC. The LPSC has the authority to determine what constitutes “inordinately high bills,” “high fuel costs” and “unusually inclement weather.”

Only specific groups of customers can pre-qualify for the deferral and pre-qualification is mandatory.

Once an “energy emergency” has been declared by the Public Service Commission, any new applications received will not be eligible for bill deferral until the next energy emergency.

The following groups are eligible:

- Customers who are at least 65 years old and whose incomes do not exceed 150 percent of the poverty level established by the federal government.

- Customers of any age who receive food stamps or Temporary Assistance for Needy Families (TANF).

- Customers whose sole income consists of Social Security benefits.

- Governmental entities as identified by the LPSC who provide vital services, the absence of which could result in “imminent peril” to the public health, safety and/or welfare.

- Those customers who need life sustaining, electrically-operated equipment or life sustaining medical treatment that requires electricity.

Enrollment in the program is simple. After determining that you qualify, call

Under an LPSC-declared “energy emergency,” pre-qualified customers meeting certain criteria would be able to defer partial payment of their utility bill over a three-month period.

SLEMCO’s Customer Services department at 896-5200 weekdays (except holidays) from 8 a.m. to 4:30 p.m., and an application will be mailed to you. The application must be filed in the name of the person who is listed on the SLEMCO account. In addition to the application, the following information will be required to pre-qualify for the bill deferral program:

- Customers who are at least 65 years old and whose incomes do not exceed 150 percent of the poverty level as established by the federal government must provide a copy of their current driver’s license

(or valid, pictured identification card) and a copy of their tax returns from the previous year (Lucky Account Number 4500431101).

- Customers who receive food stamps or TANF must provide a copy of their current driver’s license (or valid, pictured identification card) and a copy of government documents including, but not limited to, a Letter of Certification issued by the Parish Office of Family Support or some other proof that they are receiving Food Stamps or TANF.

- Customers whose sole income consists of Social Security payments must provide a copy of their current driver’s license (or valid, pictured identification card), a copy of their previous year’s tax returns and governmental documents including, but not limited to, a letter from the Social Security Administration office stating the benefits that are being received.

- Governmental entities that provide vital services, the absence of which could result in “imminent peril” to the public health, safety and/or welfare, must provide documents that confirm that the customer is a governmental entity and identifying the services it provides.

- Customers who need life sustaining, electrically-operated equipment, or life sustaining medical treatment that requires electricity for them or another member of their household, must provide a copy of their current driver’s license (or valid, pictured identification card) and a letter signed by a licensed physician which states the diagnosis and prognosis of the patient and also states that “electricity is necessary in sustaining the life of his/her patient.”

For customers wishing to avoid the “energy emergency” issue altogether, SLEMCO’s Budget Billing is a convenient alternative to even out monthly electric bills for a customer’s primary residence. For more information, you can visit www.slemco.com.